

# Perth Dart Centre



## Refund/Returns and Cancellation Policy

Perth Dart Centre is committed to providing the best quality darts and accessories.

However, there may be occasions where you have concerns regarding your order meeting expectations. In these circumstances we suggest you contact us directly by phone, on (08) 9470 1353, or email, at [info@perthdartcentre.com.au](mailto:info@perthdartcentre.com.au), within 14 days upon receipt of your order to discuss a favourable resolution to your concerns.

You are entitled to return goods and ask for a refund, exchange or repair if the goods you purchased:

- Have a fault that you could not have known about at the time of purchase (see below for goods damaged in transit).
- Are not the same as the description provided.
- Goods to be returned in original packaging, in good condition, unused and unaltered.

You are not entitled to a refund if you:

- simply change your mind or no longer want the goods.
- realise you can't afford the goods.
- found the same item at a cheaper price elsewhere.
- selected the wrong item.
- knew about the particular fault prior to purchase; and/or
- were responsible for causing the fault. (e.g. altering / mishandling).

All claims within Australia must be made within 14 days of receiving the product. For international orders, all claims within Australia must be made within 21 days of receiving the product. Customers are responsible for costs involved in the return of goods unless specified by Perth Dart Centre.

We will refund using your original payment method where appropriate and we reserve the right to replace or refund the sale at our discretion. Refunds or replacements will be fully processed within 7 days upon receiving your request.

This Policy operates in addition to your statutory rights for returns of faulty goods.

Goods damaged in transit:

- We take no responsibility for lost or stolen products in transit.
- Goods damaged in transit by a third party.